



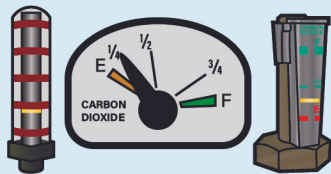
CHECK THESE DAILY TO PREVENT CO₂ OUTAGES

CHECK PRODUCT LEVEL

CO₂ Content Gauge

Ensure you have a supply of **at least 1/4 tank** of CO₂

You will have one of these 3 gauges below:



Call (800) 472-2855 if CO₂ level is 1/4 tank or less.

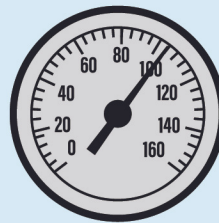
CHECK SUPPLY PRESSURE

Tank Supply Pressure Gauge

0-160 psi or 0-200 psi

There are 2 types of these gauges. One has readings from 0-160 and the other from 0-200. You could have either one of these.

Normal Pressure is **between 90 - 120 psi**



Call (800) 472-2855 if gauge is reading outside of range.

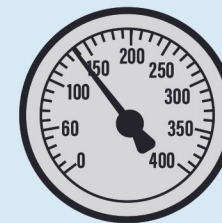
CHECK OPERATING PRESSURE

Tank Operating Pressure Gauge

0-400 psi

Immediately Following Fill: Tank OP may read as high as 300 and tank will vent (hiss). Venting will cease in approximately one hour.

Normal Pressure is **between 100 - 300 psi**



Call (800) 472-2855 if gauge is reading outside of range.

WHO TO CALL - IDENTIFYING CO₂ ISSUE vs. SODA SYSTEM ISSUE

If your product level is above 1/4 and your pressure gauges are within normal range, Call your Soda System Maintenance Provider.

NOTE: If in doubt, pour soda into a cup without any ice. If there are bubbles, then you are experiencing a soda system issue and will need to call your Soda Provider.

TYPE OF DELIVERY NEEDED - LOW BULK vs. OUT OF GAS

Low Bulk Delivery:

CO₂ product level (Content Gauge) reads 1/4 or lower and drinks can still be poured.

NOTE: Call (800) 472-2855 for a non-emergency Low Bulk delivery.

No low bulk fee associated.

Out of Gas Delivery:

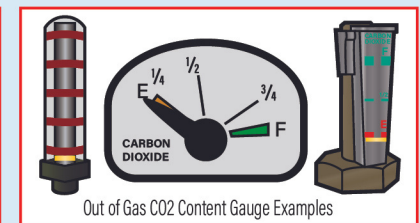
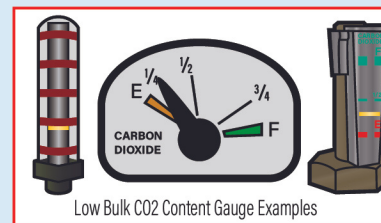
CO₂ product level (Content Gauge) reads ZERO and drinks are not pouring.

NOTE: Call (800) 472-2855 for an emergency Out of Gas delivery.

NOTE: Emergency deliveries may be subject to \$199 fee for off route delivery requests plus a \$49 fee for multiple out of gas fee if applicable.

The Customer Care Representative will ask you to provide the following information:

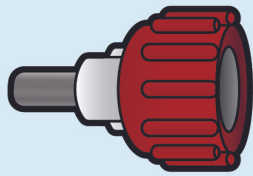
- Customer Number or Location Address
- 3 Tank Gauge Readings (Supply Pressure, Operating Pressure, & CO₂ Content)



PREVENTIVE MAINTENANCE

Clean bag-in-box connections with warm water and approved sanitizer with each change of the bag-in-box. If this is not done, the valve could stick in the open position causing more CO₂ usage and create an outage.

Contact your soft drink provider for additional preventative maintenance tips or to report problems with your beverage system.



Bag-in-Box Connector

TANK TIPS

Frost & Ice:

Immediately Following The Fill, it is Normal To:

- Have frost on the top and sides of the tank.

During Heavy Usage - It is Normal To:

- Have frost on top of the tank.
- Lines or patches of frost on tank sides.

Signs of a Possible Leak:

- Ice or frost on tank or lines when there isn't any usage.
- Ice or frost apparent when tank hasn't been filled recently.
- Calling to have tank filled more frequently.

BEST PRACTICES FOR CHECKING FOR LEAKS IN BEER SYSTEM

- Check in line flow indicators to make sure both floats are sitting at the bottom when soda and beer are not being poured (It is normal for the in-line leak detection floats to raise or bounce when soda or beer is being poured).
- If the in-line floats are not sitting at the bottom (and nothing is being poured), isolate the leak by turning off each shut-off valve and turn each line on one at a time to identify which line has a downstream leak.
- If the leak is on the soda line, please call your soda company for repair. If the leak is on the beer lines, please call your beer technician for leak repair.

